

# SAFETY PRESENTATION

Constable James Kennedy

Community Policing Section

January 14<sup>th</sup>, 2025



OTTAWA POLICE SERVICE  
SERVICE DE POLICE D'OTTAWA

*A Trusted Partner in Community Safety*  
*Un partenaire fiable de la sécurité communautaire*

[ottawapolice.ca](http://ottawapolice.ca)

# TOPICS



- Crime Prevention Through Environmental Design (CPTED)
- Parcel and Bicycle Thefts
- “Make the right call”
- Data Analytics



## ■ Crime Prevention Through Environmental Design

### ■ 3 key elements

- *Surveillance* (Natural, Mechanical & Organized)
- *Access Control* (Natural, Mechanical & Organized)
- *Territorial Reinforcement*

# CPTED - SURVEILLANCE



“Criminals do not want to be seen. Placing physical features, activities and people in ways that maximize the ability to see what is going on discourages crime.”

- Natural Surveillance (Landscaping and lighting)
- Mechanical Surveillance (Mirrors and cameras)
- Organized Surveillance (Community and police)

# NATURAL SURVEILLANCE



**BEFORE**



**AFTER**



# MECHANICAL SURVEILLANCE



# MECHANICAL SURVEILLANCE



**AI Motion Notifications**  
Get instant notifications sent to your phone  
for any visitor or package delivery

**Wyze** Now  
Motion detected on Front Door  
at 9:38 PM. Check out the Event  
Video.

The image shows a man standing on a porch at night, waving his right hand. He is wearing a tan jacket, a dark cap, and dark pants. He has two black suitcases on the ground next to him. A green rectangular bounding box is drawn around the man, indicating that the AI motion notification system has detected his presence. The background shows a house and a car parked in the driveway.

# ORGANIZED SURVEILLANCE



- Resident Patrol
- Neighbourhood Watch
- Security Patrols
- Police Patrols

The logo for Ottawa Neighbourhood Watch, featuring a stylized fleur-de-lis with three faces inside it. The text "Ottawa Neighbourhood Watch" is on the left and "Surveillance de quartier d'Ottawa" is on the right.

Ottawa  
Neighbourhood  
Watch

Surveillance  
de quartier  
d'Ottawa

Ottawa

[www.ottawapolice.ca](http://www.ottawapolice.ca)

The Ottawa Police Service crest, identical to the one in the top right corner.

OTTAWA POLICE SERVICE  
SERVICE DE POLICE D'OTTAWA

*Working together for a safer community  
La sécurité de notre communauté, un travail d'équipe*





## ■ Target Hardening

- The idea is to increase the perceived risk of crime to the potential offenders by restricting or denying access to possible crime targets.

# CPTED – ACCESS CONTROL



“Properly located entrances, exits, fencing, landscaping and lighting can direct both foot and automobile traffic in ways that discourage crime.”

- Natural / Environmental Access Control
- Mechanical Access Control
- Organized Access Control

# NATURAL / ENVIRONMENTAL ACCESS CONTROL



# MECHANICAL ACCESS CONTROL





# ORGANIZED ACCESS CONTROL



# TERRITORIAL REINFORCEMENT



- People protect territory that they feel is their own and have a certain respect for the territory of others. Fences, pavement treatments, art, signs, good maintenance and landscaping are some physical ways to express ownership.
  - **Maintenance**
  - **Defensible Space**

# TERRITORIAL REINFORCEMENT





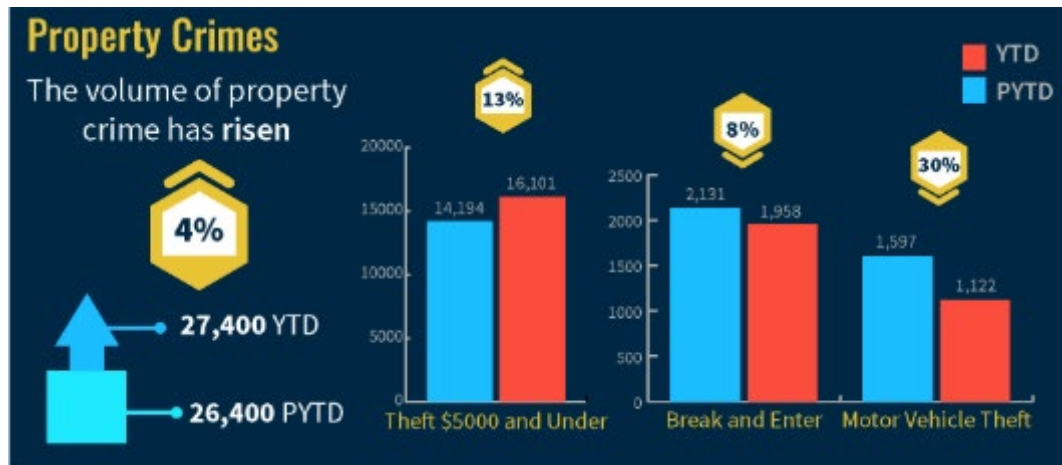
- Request a free Crime Prevention Through Environmental Design (CPTED) audit by contacting our CPTED coordinator
- Constable Matt Hunt  
([HuntM2@ottawapolice.ca](mailto:HuntM2@ottawapolice.ca))
- Contact your community officer for more information



# PARCEL THEFTS



- Increase in home delivery services and the use of parcels (i.e. Amazon, Shein, Temu etc.)
- Holiday home deliveries average over \$250 per household
- Overall Ottawa trends, a decrease in violent crimes and an increase in property crimes such as theft, mischief to property. (October 2024 year to date data)



# PARCEL THEFTS



- Ways to mitigate parcel thefts
  - Use parcel tracking
  - Install a video doorbell
  - Get packages delivered to pick-up locations
  - Purchase a mailbox sensor or parcel box
  - Make it obvious someone is being recorded

# PARCEL THEFTS



## ■ Parcel tracking


- Every major parcel delivery company gives updates on when a given package will arrive.
- Most will also give progress updates about where a package is in the delivery, as well as when it has been delivered to your door.
- Quickly retrieve package once it has been delivered.

WOOHOO! customer@email.com

**YOUR ORDER IS NOW PARTIALLY DELIVERED**

ORDER NUMBER:000000174

Estimated Delivery Date  
12:00AM June 10, 2021




1Z435243467312

**Delivered to:**  
Shawn Keaneey  
15 Governor Drive House 123  
Newburgh, NY, 12550

[View Order Tracking Details](#)

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**WHAT'S INSIDE** **ITEM(S) 1**

	Josie Yoga Jacket WJ02-S-Gray Color: Gray Size: S		
	Price	Qty	Total
	\$56.25	1	\$56.25

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**OTHER ITEMS IN YOUR ORDER** **ITEM(S) 2**

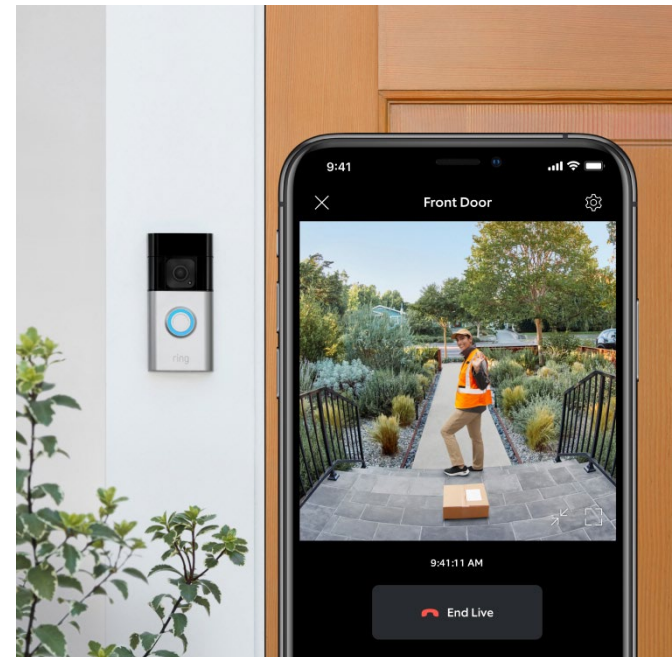
Status: Shipped  
Tracking #: 1Z435243467312

# PARCEL THEFTS



## ■ Install a video doorbell

- An increasingly popular way to protect your home. Doubles as a security camera
- Well known brands: Ring, Arlo, Nest or Wyze.
- Can act as a deterrent.
- Let's you see who is at the door through a video feed and most allow for two-way audio.





# PARCEL THEFTS



## ■ Get packages delivered to pick-up locations

- Involves an extra trip but an option when you know you won't be home for the parcel's delivery.
- Amazon lockers or Canada Post / Fedex / Purolator / UPS pick-up locations and hubs



# PARCEL THEFTS



- Purchase a mailbox sensor or parcel box
  - Notifies you when something is put in your mailbox.
  - Leave instructions for driver to leave parcel in box on your porch
  - Limits crime of opportunity



# PARCEL THEFTS



## ■ Make it obvious someone is being recorded

- Your home is less likely to be subject to theft if it's clear that you have a home security system.
- Like the Video doorbell (i.e. Ring, Arlo, Nest or Wyze) effective as a deterrent for potential porch pirates.



# BICYCLE THEFTS





# BICYCLE THEFTS



- Store your bicycle inside (in a locked garage, if available), and avoid locking your bike on the front porch or at the side of your house.
- If you live in living in high-rise apartments and condominiums, store your bike in a designated secured enclosure.
- Use easy-to-see bike racks, properly anchored and not concealed by landscaping or structures.
- Invest in a proper bike lock, such as a U-Lock that requires more time to defeat than a cable lock. Consult with your local bike shop for expert advice and how to secure your bike properly.
- Take your helmet and any bike accessories with you (if possible) to minimize being targeted.

# BICYCLE THEFTS



Register your bike with 529 Garage



Visit [project529.com/garage](https://project529.com/garage) or download the App for more information.

# MAKE THE RIGHT CALL



## Ottawa Police Service

- **9-1-1** Life-Threatening / Crime in Progress
- **613-236-1222** Non-emergency
- **Ottawapolice.ca** Online reporting

## City of Ottawa

- **3-1-1** City of Ottawa / By-Law Services
- **2-1-1** Community and Social Resources

# ONLINE REPORTING



## Reports taken online are:

- Theft (excluding theft of passports)
- Lost Property (With a visible serial number or distinct marking such as a custom engraving)
- Mischief/Damage to Property
- Theft from Vehicle
- Traffic Complaints
- Drug Complaints (Using/Dealing or Selling)
- Fraud Complaints
- Hate Crimes
- Add information to an existing report

# WHEN CALLING 9-1-1, BE READY TO PROVIDE THIS INFORMATION:



- Police / Fire / Ambulance?
- Location (clear and concise)?
- Who you are?
- What is happening?
- Who is involved? (gender, age, full description)
- Weapons?
- Other relevant information (response priority, nature of threat, safety concerns)



# TRIAGE OF CALLS



- Life-Threatening incidents are **priority 1 calls**;
- Crimes in progress where life is not necessarily at risk are **priority 2 calls**;
- Other incidents, depending on various elements, will be **priority 3 or priority 4 calls** (the majority of calls to police).

# REPORT, REPORT, REPORT!!!



- OPS operates under an intelligence-led policing model.
- Even if only for statistical purposes, reports assist in dictating where resources should be deployed.

# CRIME INTELLIGENCE ANALYSIS UNIT (CIAU)

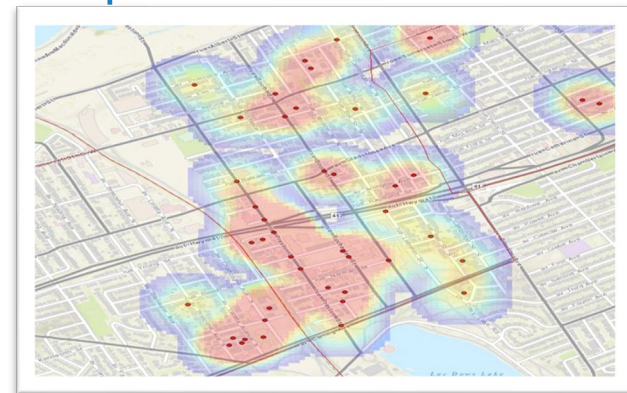
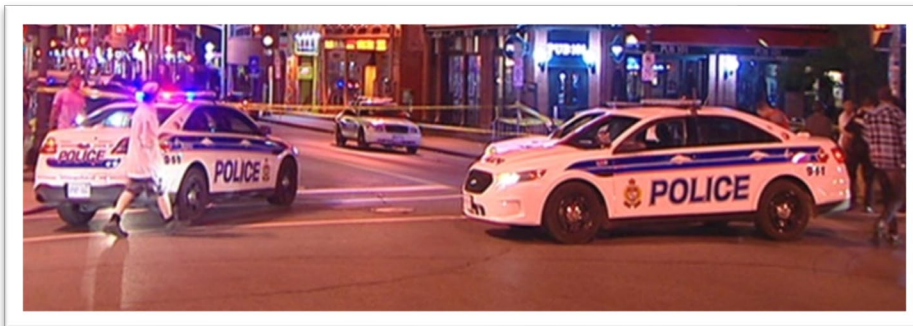


- 15 Crime Analysts with the Ottawa Police Service
- Each analyst covers a portfolio, reads the reports and calls relevant to their area of crime.
- District analysts read all the calls for service in their designated geographic area and look for trends and patterns, help identify suspects, provide linkages for investigations, monitor open source social media and support patrol.

# CRIME INTELLIGENCE ANALYSIS UNIT (CIAU)



- Analysts play a role in police resource deployment:
  - Identify areas of activity by crime type
  - Identify problem addresses or locations
  - Identify persons of interest involved in certain activity
  - Provide actionable information directly to patrol officers
  - Make recommendations on areas for special attention and extra patrols





- [data.ottawapolice.ca](https://data.ottawapolice.ca)
  - Crime map
  - Overdose calls
  - Hate Crime Data



# QUESTIONS?



Ottawa Police Service

## MAKE THE RIGHT CALL

ONLINE + BY PHONE



### ONLINE REPORTING

Don't wait on the phone, save time and use our online reporting service for non-emergency reports such as:

- Theft (excluding theft of passports)
- Theft from Vehicle
- Traffic Complaints
- Mischief/ Damage to Property
- Drug Complaints
- Fraud Complaints



### REACH US BY PHONE

Some incidents require an officer in person, while other reports can be taken over the phone by a Call Centre agent.

**9-1-1** for emergency

**613-236-1222** for non-emergency reports

TTY 613-760-8100   
service for the Deaf, Deafened and Hard of Hearing

For anonymous tips, contact Crime Stoppers



1-800-222-8477 (TIPS)  
crimestoppers.ca